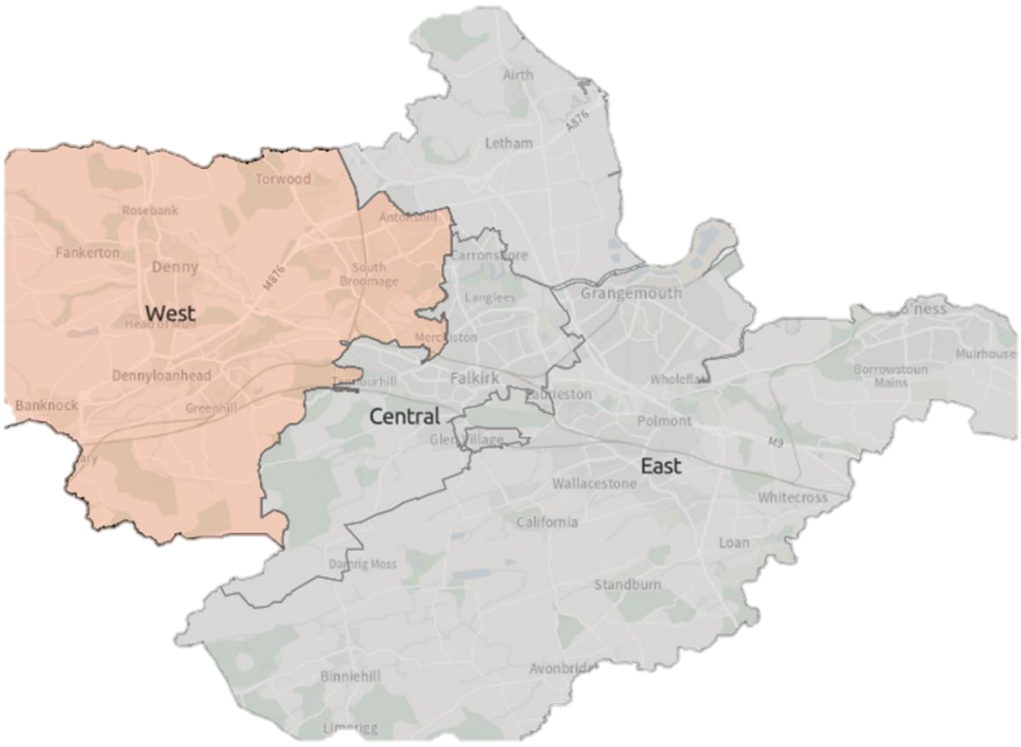
Falkirk HSCP West Locality Plan: Consultation Report



Falkirk
Health and Social Care
Partnership

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INTRODUCTION

The phase of consultation & engagement for development of the Falkirk HSCP West Locality Plan was undertaken from 04 September-15 October. The consultation involved:

- An online survey and a summary of West Locality development available via Falkirk Councils Participate+ website
- In-person meetings with local community groups and organisations

Consultation fatigue was highlighted as a concern to officers when conducting previous consultation work for the Partnership. Therefore, the Working Gorup who supported development of the Plan utilised data and feedback from previous engagement to identify challenges in Falkirk West and priority areas to be addressed.

The working Group formed the initial process to co-produce the plans with our partners and wider communities. It enabled the consultation process to take a targeted approach to identify gaps in our own knowledge and feedback on particularly focused areas of work.

The consultation enabled a collaborative approach with communities to refine the challenges, priority areas and actions to be implemented. Overall, 26 individuals completed the online survey available and over 50 people were engaged with at local community group meetings.

This document outlines who we have engaged with, the feedback received during the consultation phase and how it shaped the development of our West Locality Plan.

INITIAL STEPS

A West Locality Working Group was convened in July 2025. The group involved key stakeholders and partners from across the West locality area. Members within this group included representation from:

- General Practice
- Community Learning & development
- Health Improvement Service
- District Nursing
- Third Sector Representative
- Carer Representative
- Social Work
- Policy & Planning
- Independent Sector Representative
- Housing

The Group reviewed information on the West Locality which included:

- Available data
- Previous consultation and engagement feedback
- Board reports
- Staff feedback

This allowed the Group to identify challenges within the West Locality relating to health and social care and priority areas to be addressed.

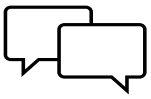
The challenges were grouped into themes and shared with communities via our online survey and hand-out documents at in-person meetings. The challenges outlined were:

Access to Services

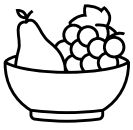
Access to Health & Social Care Services

Access to Information

Ageing Population

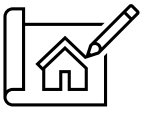


Communication



Diet & Nutrition

Disability Support



Facilities & Community Spaces

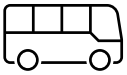
Hospital Care

Housing

Mental Health & Wellbeing

Poverty & Inequality

Substance Use

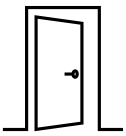


Travel

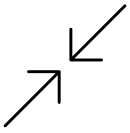
Working With Communities

The priority areas identified were:

Making It Easier to Manage Your Health & Wellbeing



Improve Access & Availability of Community-Based Support



Supporting Recovery and Reducing Mental Health Harms

Improved Partnership Working

The Working Group tested the findings through community consultation to ensure the identified challenges and priority areas were accurate.

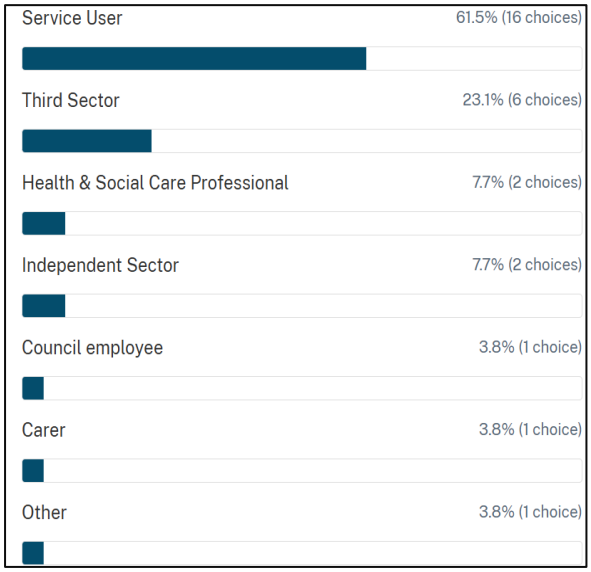
WHO WE ENGAGED WITH

Below is a list of groups and events that were attended throughout the consultation phase:

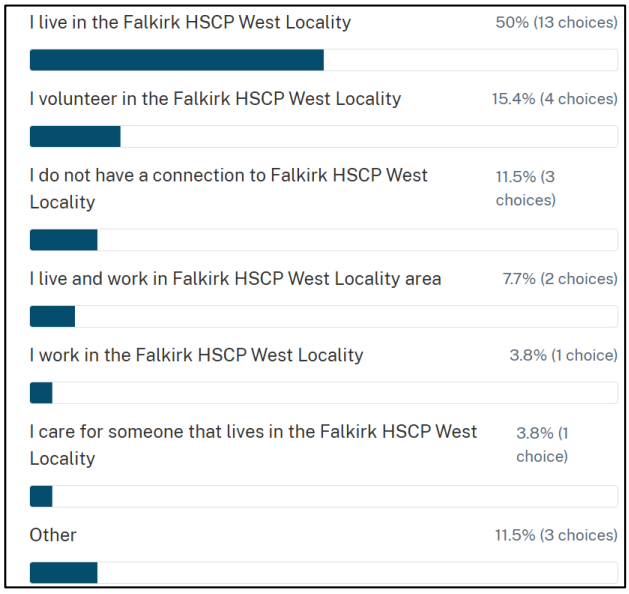
Date	Type	Description	Participants
03 Sept-15 Oct	Survey	Falkirk HSCP West Locality Consultation	26
22 September 2025	Meeting	Roots Happy Mondays Group	15
22 September 2025	Meeting	Women Supporting Women's Group	4
23 September 2025	Meeting	Denny Recovery Group	6
23 September 2025	Meeting	CVS Falkirk & District	1
24 September 2025	Meeting	Tryst Recovery Cafe	6
02 October 2025	Meeting	Denny Hope Hub	10
02 October 2025	Meeting	Denny & Bonnybridge Men's Shed	5
02 October 2025	Meeting	Dennyloanhead Fifty Plus Group	2
02 October 2025	Meeting	Denny Writers	5
		Total Responses:	81

Demographics were collected for the 26 individuals that completed our online survey on Participate+. Respondents were initially asked how they described themselves and their connection to Falkirk HSCP West Locality.

Which of the following best describes



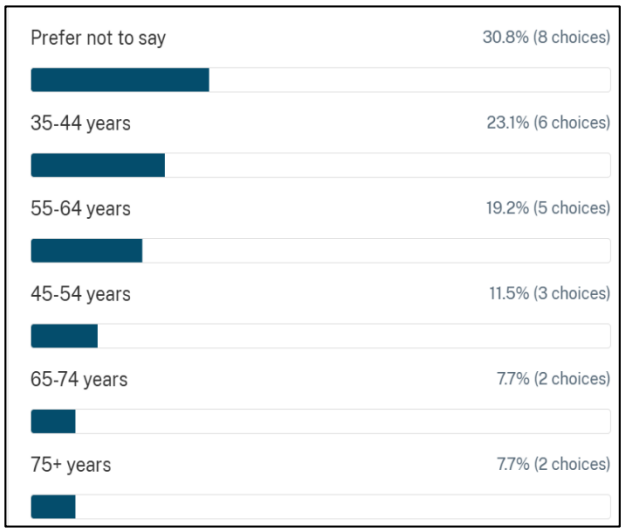
What is your connection to Falkirk HSCP West Locality?



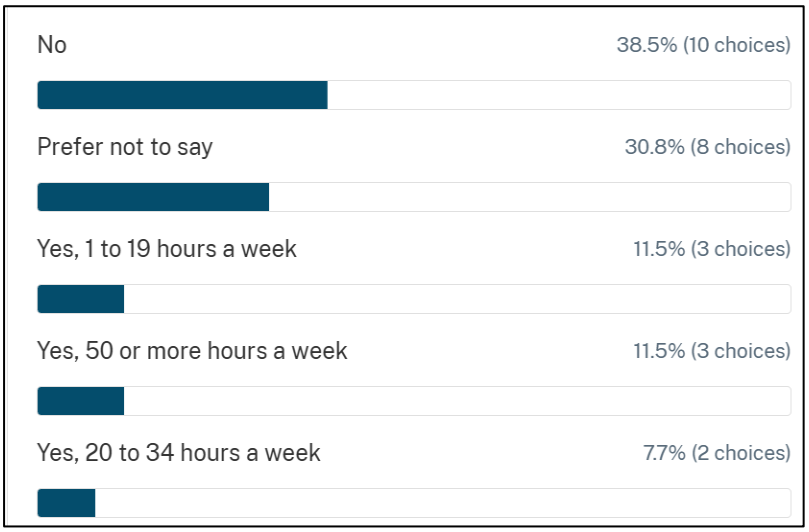
EQUALITY MONITORING INFORMATION

Information below has been taken from the Participate+ survey. Respondents to the online survey were requested to complete the Equality Monitoring Questions. If they did not wish to answer questions, they could select the "Prefer Not to Say" option in their responses.

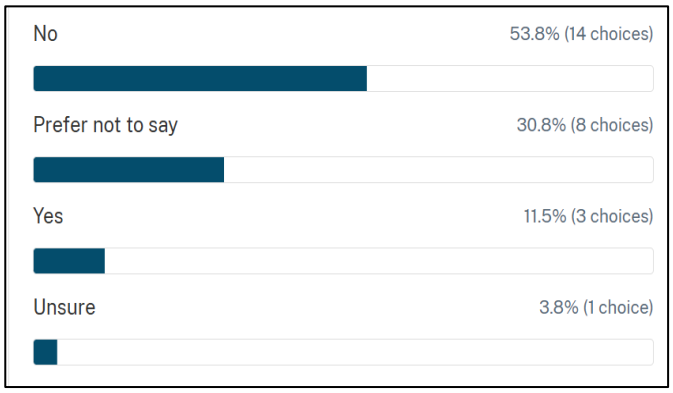
Age



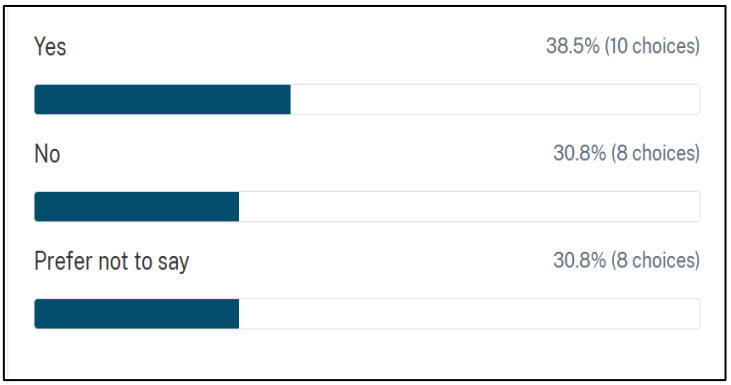
Provide carer support



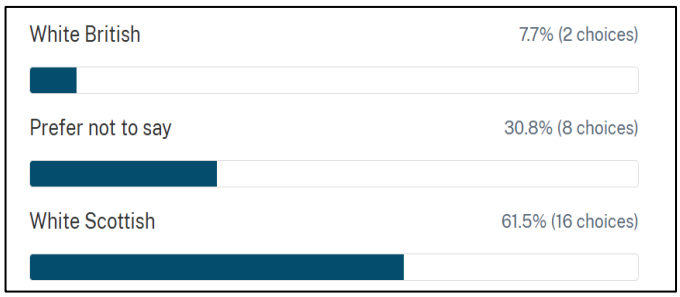
Care Experienced



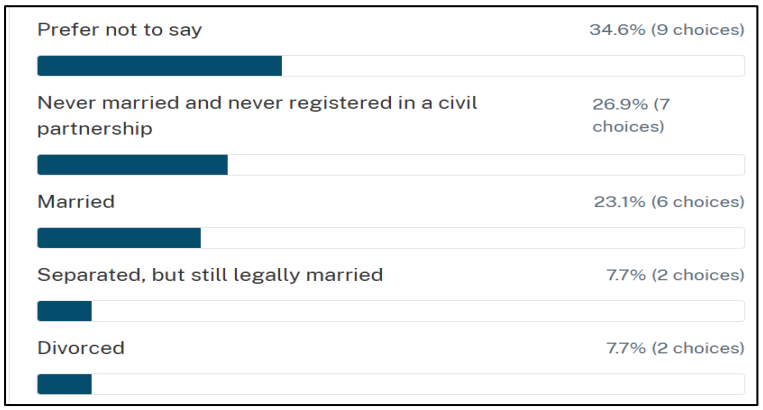
Disability and/or health condition



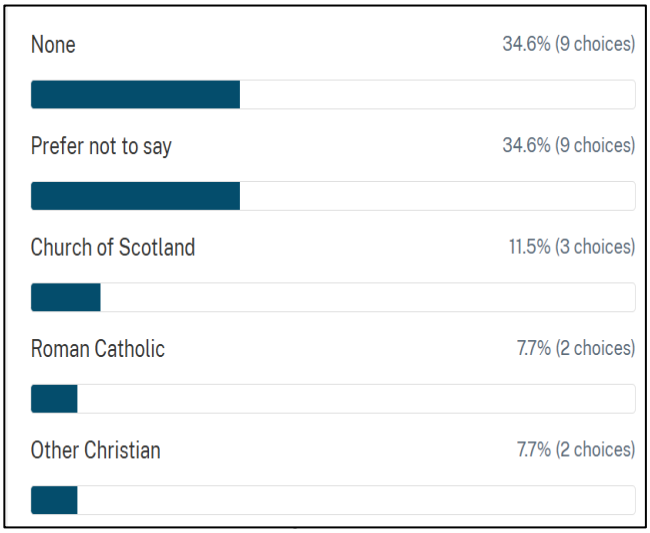
Ethnic Group



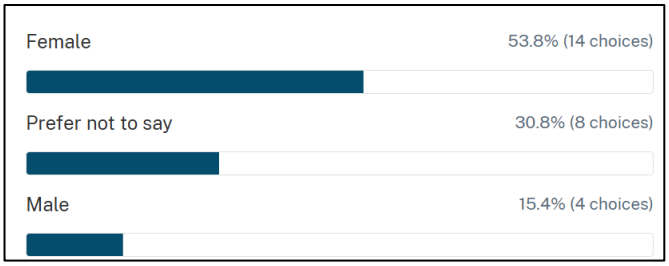
Marital Status



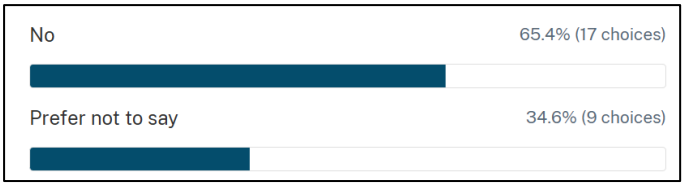
Religion



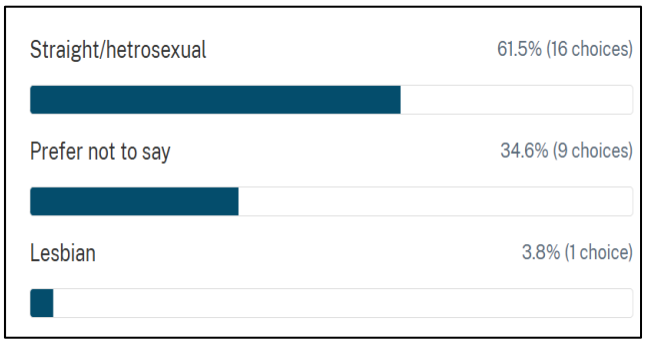
Sex



Trans Identity



Sexual Orientation



QUESTIONS WE ASKED

- What is Your connection to Falkirk HSCP West Locality?
  - What area in particular?
- Do you agree with the challenges identified for Falkirk West Locality?
  - If not, please tell us why?
- Are there any other challenges that should be considered?
- Do you agree with the priorities identified?
  - If not please tell us why?
- Do you believe the priorities will help us address the challenges?
  - If not please tell us why?
- What Actions do you feel we should implement?
- Is there anything else missing that should be included?

FEEDBACK

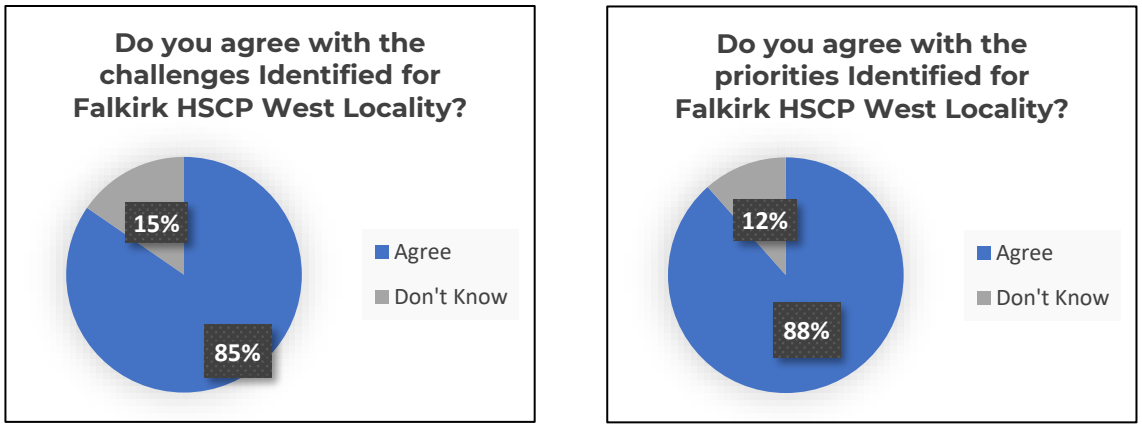


Figure 1: Online survey response

West Locality engagement asked respondnets their connection to the Falkirk HSCP West Locality and particular area. There was understanding by the Working Group that the West Locality is a vast area which covers multiple settlements. Therefore, the Working Group hoped by requesting respondents to select parituclar areas in the West Locality it could help highlight specific challenges and issues arising for certain areas.

For both online and in-person meetings, there was agreement with both the summary of challenges and priority areas outlined for the Falkirk West Locality. Through in-person meetings, officers were able to divulge further into the challenges and what individuals' experiences were with them. This

allowed for a further break down on specific issues relating to the challenges and actions that could be taken to address this.

Respondents suggested the challenges were interlinked and were not surprised with the information presented during consultation. Additional challenges were highlighted and asked to be considered within the development of the final report. Additional challenges included:

- Outreach from health and social care services into communities.
- Work closer and utilise support from community groups and organisations
- Lack of awareness for carers, especially those supporting individuals with dementia.
- Limited support available for community-based mental health.
- Better Peer Support opportunities, especially for those in recovery.

There was general agreement with the priority areas identified, with additional feedback towards which included:

- Level of resource required to achieve priorities.
- Amending wording and lay-out of priorities but not to alter their intent.
- Outlining what is meant when we use the term Priority.

YOU SAID, WE DID

Below is a summary of the feedback received and where decisions were made based on the feedback. Please note all feedback received has been reviewed and where appropriate shared with relevant partners and services.

You Said	We Did
Respondents shared frustration with accessing primary care services and unclear on process for emergencies and/or follow-ups. Respondents also said more information was required to understand the treatment being offered.	A section has been included on page 7 of the Locality Plans called "Primary Care Services." The section outlines the guidelines that practices follow when arranging appointments for patients. It aims to summarise process practices undertake and help to make readers understand why practices follow these processes.
Concerns with poverty and current cost-of-living. Community groups currently providing provision, such as food and warm spaces, for individuals in need of support.	Action 2: "The workforce is poverty aware and recognises early intervention opportunities to signpost to relevant support services." This action will ensure the workforce is equipped to recognise signs of poverty and can confidently signpost individuals to relevant support services in the community.
Improve opportunities for peer support and social prescribing into communities.	Action 10: "Explore opportunities to improve peer support available in West Locality to support with recovery" This action will aim to identify current support available and to work alongside partners to better understand need for improved peer support opportunities.
Through engagement respondents suggested greater provision for mental health & wellbeing & substance use,	The priority area "Supporting Recovery and Reducing Mental Health Harms" aims to capture all aspects that impact mental health & wellbeing and substance use (including tobacco) to ensure adequate support for recovery is available.

	Action 12: “Review substance use, mental health and wellbeing support within West Locality.” This aims to take a review of the services that are available to identify level of current support and gaps within provision and where the HSCP can take a proactive approach to improve support.
Strengthen the relationship between HSCP and partners within the West Locality	Action 14: “Improve relationship and communication between HSCP, local community groups and assets.” This action aims to strengthen relationships and improve communication between the HSCP and local community groups/assets in the West Locality, ensuring they are active partners in delivering actions within HSCP Locality Plans.

NEXT STEPS

The West Locality Working Group will review its membership to ensure members of the community continue to be involved in the Locality Planning process. The group will expand to include members of the public in the Locality Planning process, and the feasibility of organising public meetings is currently under discussion. A meeting schedule will be arranged as Locality Planning process continues to be reviewed.

The Locality Delivery Group will support with monitoring and implementation of the Locality Plan with regular updates provided at meetings. The Delivery Group will also review engagement feedback from engagement and feedback received throughout Locality Planning process for future iterations.

The West Locality Plan provides an important insight for the current development for the next iteration of the Falkirk HSCP Strategic Plan, which will be developed throughout 2026. The West Locality Plan will be pivotal in shaping the new Strategic Plan by providing opportunities and insights to ensure it will meet the priorities, needs and challenges currently faced in our communities.