

Community Engagement Charter



A photograph of two young girls smiling and making a heart shape with their hands. The girl on the left is wearing a pink jacket over a blue and white checkered shirt. The girl on the right is wearing a white polo shirt under a dark jacket and has a pink watch on her wrist. They are standing in front of a stone building with windows.

This Community Engagement Charter is our commitment to:

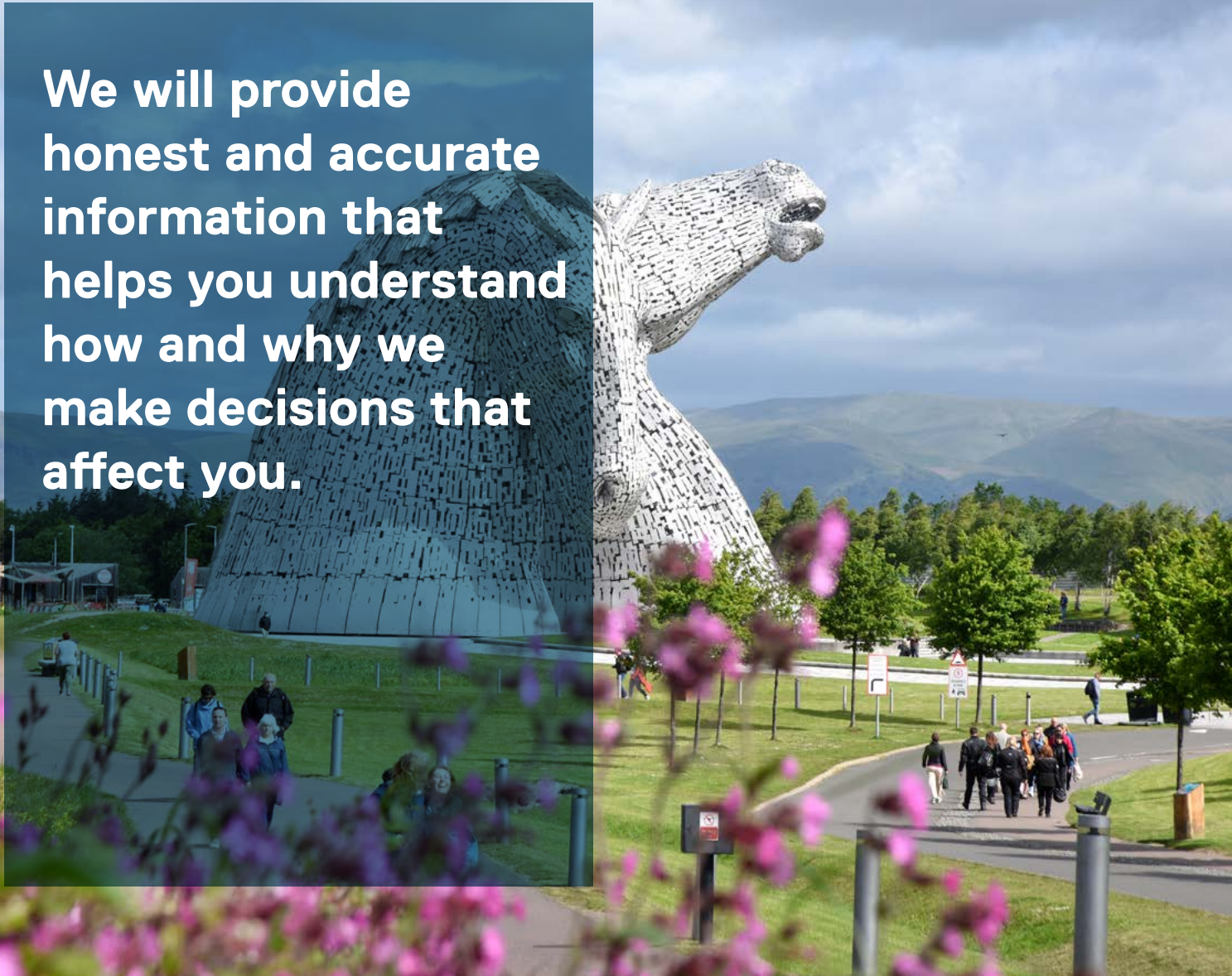
‘Support the continued development of strong communities where inequalities are reduced and lives are improved’

We believe that effective community engagement is vital to creating trust, honesty and constructive dialogue between our citizens, communities and Falkirk Council.

The principles of this Charter are embedded in the Council’s Community Engagement Strategy and reflect the requirements of the National Standards for Community Engagement.

Inform

We will provide honest and accurate information that helps you understand how and why we make decisions that affect you.



To achieve this, we will:

- Always share the results of engagements that you participate in and explain how these will be used to inform decisions
- Ensure that you have enough information and time to allow you to consider and respond effectively to consultations
- Use methods of communication during the engagement process which use plain language and meet the needs of all participants

Consult

**We will ask for
your feedback
and opinion
on issues that
affect you**



To achieve this, we will:

- Ensure that opportunities for consultation are available for, and communicated to, everyone
- Engage at the earliest opportunity with people and groups who are affected by the issue(s) under consideration
- Ensure that surveys are designed to allow participants to share additional information and ideas

Involve

A photograph showing four people of diverse backgrounds working together in a raised garden bed. A man in a grey jacket is on the left, leaning over the bed. Behind him, a woman in a blue hijab and patterned dress stands. In the center, a woman with blonde hair in a dark blue t-shirt is reaching into the plants. On the right, a woman in a peach-colored hijab and leopard-print top is also working. The garden bed is filled with rows of green leafy plants. The background shows trees and a fence.

**We will work
with you to
ensure your
concerns and
aspirations are
understood and
considered**

To achieve this, we will:

- Facilitate two-way conversations that allow for discussion and debate
- Ensure that your views and concerns are reflected in the decisions taken

Collaborate

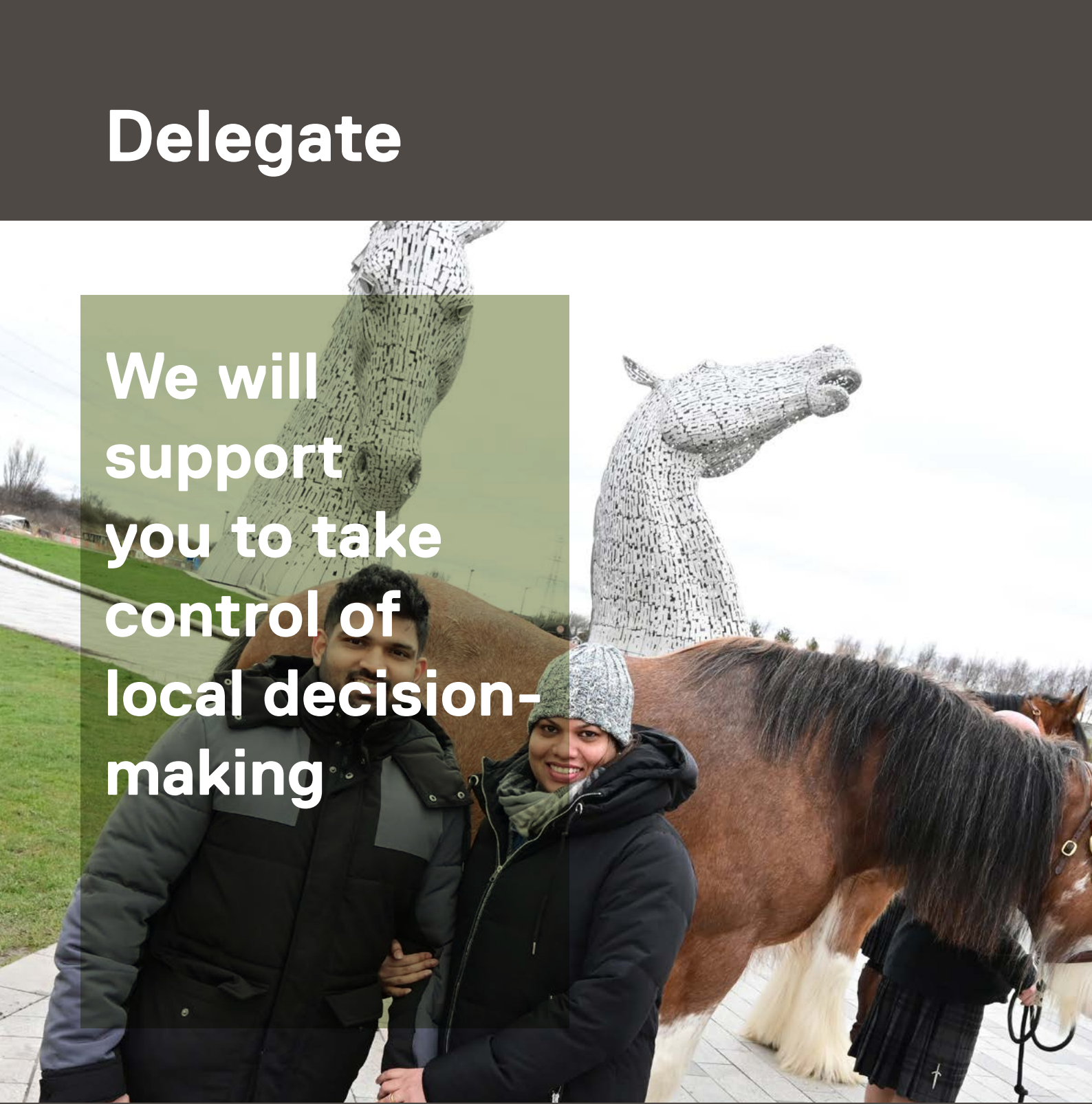
A vibrant park scene with people walking, a dog, and wildflowers. In the foreground, there are red poppies and white daisies. In the background, a group of people are walking along a path, and a dog is visible. The scene is set in a lush green park with many trees.

**We will look to
you for advice
and ideas and
make decisions
together**

To achieve this, we will:

- Work with you as equal partners in the engagement process
- Work with you to build consensus around decisions that can realistically be implemented by the Council, by the community, or both
- Work with you to co-design solutions to issues that affect you

Delegate

A man and a woman are standing in front of a large, stylized horse sculpture made of metal mesh. The man is on the left, wearing a dark jacket, and the woman is on the right, wearing a dark jacket and a grey beanie. They are both smiling. The background shows a grassy area and a cloudy sky.

**We will
support
you to take
control of
local decision-
making**

To achieve this, we will:

- Support you to take decisions and deliver community-led action in your community
- Support you to take decisions which improve Council service delivery
- Regard you as an equal partner in decision-making and allocation of resources