

Palliative and End of Life Care Falkirk Consultation

Which of the following best describes you?

54/54 - Multiple choice - choose many - required



Which of the following palliative and end of life care providers have you accessed or delivered services on behalf of in the Falkirk area?

54/54 - Multiple choice - choose many - required

Community Nursing 21.2% (36 choices)



Strathcarron Hospice 19.4% (33 choices)



Joint Loan Equipment Service 12.4% (21 choices)



Marie Curie Night Nursing 8.8% (15 choices)



Council care at home 7.6% (13 choices)



Macmillan 7.6% (13 choices)



Provider care at home 7.1% (12 choices)



Complex Care Team 5.3% (9 choices)



None of the above 4.7% (8 choices)



Lymphoedema Service 3.5% (6 choices)



No answer 0% (0 choices)

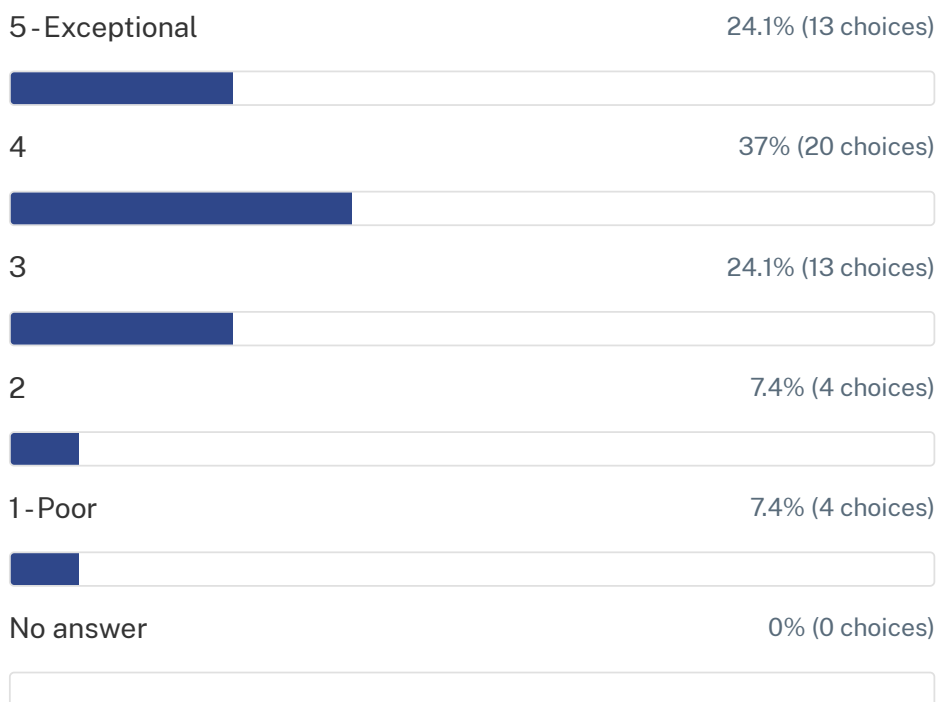


Other 2.4% (4 choices)



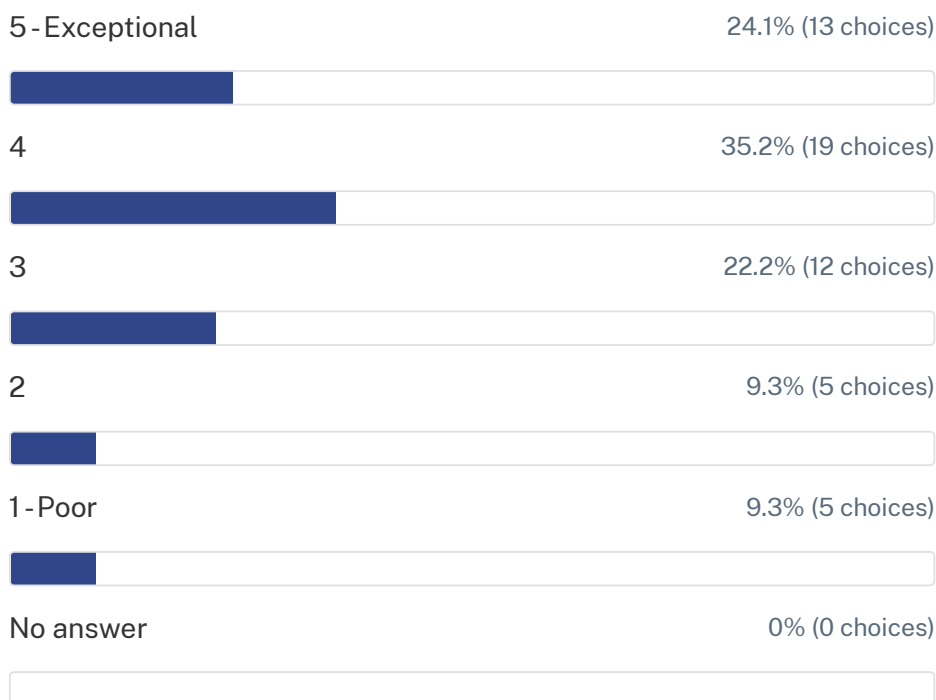
How would you rate your experience of accessing palliative and end of life care services in Falkirk?

54/54 - Linear scale - required



How would you rate your experience of receiving palliative and end of life care services in Falkirk?

54/54 - Linear scale - required



Do you think more information and awareness of services is needed around palliative and end of life care?

54/54 - Multiple choice - choose many - required

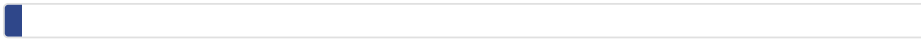
Yes 92.6% (50 choices)



Not sure 5.6% (3 choices)



No 1.9% (1 choice)



No answer 0% (0 choices)



How would you like to receive information about services?

54/54 - Multiple choice - choose many - required

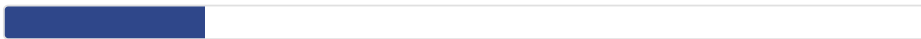
Digital (online only, website) 34.2% (41 choices)



Physical (paper copy, leaflet, booklet) 29.2% (35 choices)



Speak to someone in person 21.7% (26 choices)



Speak to someone by telephone 15% (18 choices)



No answer 0% (0 choices)



What information would you like included?

54/54 - Multiple choice - choose many - required

Carer and family support 22.1% (52 choices)



Mental health and emotional support 17% (40 choices)



Community support options 17% (40 choices)



Power of Attorney 15.7% (37 choices)



Benefits, employability, and financial advice 14.9% (35 choices)



Equipment options 12.8% (30 choices)



No answer 0% (0 choices)



Other 0.4% (1 choice)



What has worked well with palliative and end of life care in the community within Falkirk/Forth Valley?

Respondents have highlighted the effectiveness of collaborative working and communication between various services in providing palliative and end of life care in Falkirk/Forth Valley. The teamwork between different agencies, including district nursing teams, CNS, MECS, and support services like Marie Curie, Strathcarron Hospice, McMillan, and out-of-hours access, has been noted as beneficial. The willingness of individuals providing care and the availability of services, including overnight support and nurse-led services, have been positively received. Specific mentions of good practices include the use of a palliative care line at night and the introduction of increased dosage of Levomepromazine for agitation. Overall, the emphasis is on the positive impact of teamwork and communication in enhancing the end of life experience for patients and their families with a general consensus that there are many services available and that they work well together.

What needs to change?

Respondents have highlighted several areas for improvement in palliative and end of life care in Falkirk. A recurring theme is the need for better communication and integration between services. There are calls for increased accessibility to care, including more direct lines to reduce delays, additional GP hours, and improved access to medications at home or in residential care. The MECS service has been criticized for not being willing to assist with palliative patients.

There is also a suggestion to have the palliative care line operational during the day to ease contact in crises. Respondents have mentioned the need for education for carers, particularly in areas like catheter care, and more support for bereavement care. Additionally, there is a desire for more services to meet demand and clarity on what to expect from services such as overnight support from MacMillan. Some respondents want the option for patients to return to the hospital for end-of-life care when specified.

Do you have any other comments?

Respondents have highlighted a need for better information and resources regarding palliative and end of life care in Falkirk. A recurring theme is the lack of awareness about available services and how to access them. Suggestions include creating a dedicated site for staff to enhance their knowledge and another for patients and relatives to find information and use as a reference. The importance of signposting to services, such as the Strathcarron Live your Life service, was mentioned as a way to facilitate easier access to support and hospice care. Respondents also expressed a desire for better communication and community engagement to help people understand what services are readily available. There is a sense of frustration among some respondents due to the lack of comprehensive information about the full range of hospice services. Additionally, there is a call for ensuring that palliative patients and their families are made aware of all the necessary support for their journey ahead. One respondent expressed significant dissatisfaction but did not provide details.